Information Technology Services (ITS) & Instructional Design and Technology (IDT)

ITS is located in the Leah Peterson Learning Commons. Hours are found on the <u>help.nnu.edu</u> website. Services include but are not limited to the following:

- Computer Support
- Printer Support
- Classroom Technology Support
- Phone Support

ITS provides technical support to students and employees of NNU. More information on ITS and hours can be found on <u>help.nnu.edu</u>. ITS can be contacted by visiting <u>help.nnu.edu</u> and submitting a request or calling (208) 467-8111.

IDT works closely with IT services to ensure students and employees have access and support for the instructional technology used at the university. IDT primarily supports but is not limited to the following tools:

- Canvas (Learning Management System)
- Turnitin
- Respondus Lockdown Browser & Monitor
- Grammarly
- Grade Guardian

IDT can be contacted by submitting a request at help.nnu.edu, emailing instrutionaldesign@nnu.edu, or calling (208) 467-8034.